



PATHS

September 24, 2019

24 septembre 2019

TRAJETS MIKAANS

a virtual conference
un congrès virtuel

10:00 - 10:30 am EST
9:00 - 9:30 am CDT

Opening | Annual Recognitions (Northern Lit, Excel, Accreditation)



Please join us as we celebrate our colleague's accomplishments. Mellissa D'Onofrio Jones, CEO of Ontario Library Service - North will highlight this year's Excel graduates and libraries who have completed the Accreditation Process.

Winning authors from this year's Northern Lit competition will be announced using film vignettes, which will also include a special announcement!

Mellissa D'Onofrio Jones joined Ontario Library Service - North in February 2019. She completed the Master of Library & Information Science at Western University while also working at the London Public Library. Over the course of her career Mellissa has served as the Director of Library Services in Drumheller, Alberta and as CEO of the Brighton Public Library in Ontario.

10:30 - 11:00 am EST
9:30 - 10:00 am CDT

Bridge Project, Toronto Public Library Jorge Rivera, Bridge Toolkit Project Lead, Toronto Public Library



At this session learn how 50 libraries across Ontario are using the Bridge toolkit to understand customer outcomes, service volume, and identify areas of improvement for more efficient and effective technology service delivery. Also learn how our recent partnership with Edge 2.0 is one powerful step forward to ensuring that every Ontarian has convenient, local access to the technology they want and need and the comfort and confidence to use it.

Jorge Rivera is the Project Lead for the Bridge Toolkit rollout across Ontario. His role is to support library administrators in collecting high-value data in an effort to deliver efficient and effective technology services. Jorge holds his Master of Information Studies from the University of Toronto, and his Honours Bachelor of Arts in Economics from York University. He has led the Librarians Without Borders service trips to Guatemala and has experience in managing a neighbourhood branch at the Toronto Public Library.

11:00 - 11:15 am EST
10:00 - 10:15 am CDT

Break First Nation Public Library Week Update (1 minute)

11:15 - 12:15 pm EST
10:15 - 11:15 am CDT

Innovating Staff Relations and Development
Andrea Cecchetto, Director, Service Excellence, Markham Public Library



Libraries exist to support lifelong learning and ongoing development of community members, but often see development opportunities as out of reach for their staff. Regardless of resources, it is possible to leverage the knowledge and passion of staff and the community to support ongoing professional development for your staff, resulting in increased organizational capacity and employee engagement. In this brief session, we'll explore scalable, achievable options for providing staff learning opportunities through collaborative, grassroots approaches to development, even in the absence of time, budget or expertise.

Andrea Cecchetto is the Director of Service Excellence at the Markham Public Library. In her role, Andrea oversees public service, service development, strategy implementation, learning & development, change management, research, metrics and evaluation, and digital literacy. Andrea holds her Masters of Library and Information Science from University of Western Ontario and a Masters of Public Administration from Queen's University, as well as post-graduate Master's Certification in Organizational Development from Schulich School of Business at York University. Andrea is the Chair of the Human Capacity Committee at the Federation of Ontario Public Libraries and is the Vice President-President Elect for the Ontario Library Association.

12:15 - 1:00 pm EST
11:15 am - 12:15 pm CDT

Lunch

1:00 - 1:45 pm EST
12:00 - 12:45 pm CDT

Gestion des collections : Développement des collections
Lindsay Tyler, Gestionnaire principale, Centre d'accès équitable aux bibliothèques



Venez nous rejoindre pour une visite virtuelle du nouveau site du CAÉB, offrant aux clients des bibliothèques accès à près de 600 000 articles accessibles : livres audio, textes électroniques et livres en braille. Venez découvrir nos applications et nos technologies.

Lindsay Tyler est gestionnaire principale du Centre d'accès équitable aux bibliothèques. Bibliothécaire professionnelle, elle est riche de plus d'une dizaine d'années d'expérience en accessibilité et en service à la clientèle en anglais et en français. Elle croit au pouvoir de la lecture pour enrichir nos vies et à l'importance de l'accès à la lecture pour tous, et se réjouit d'aider les bibliothèques publiques à atteindre ces objectifs.

1:45 - 2:30 pm EST
12:45 - 1:30 pm CDT

Collection Management: Collection Development (ENG)
Lindsay Tyler, Senior Manager, Centre for Equitable Library Access



Join us for a virtual tour of CELA's new site offering library patrons access to nearly 600,000 accessible items: audiobooks, e-text and braille. Learn about our apps and technologies.

Lindsay Tyler is Senior Manager for the Centre for Equitable Library Access. She is a professional librarian with more than ten years' experience in accessibility and client service in French and English. She believes in the power of reading in our lives, the importance of access to reading for all, and is delighted to support public libraries to make it happen.

2:30 - 2:45 pm EST
1:30 - 1:45 pm CDT

Break
CARI Update (1 minute)
Pools Update (1 minute)

2:45 - 3:45 pm EST
1:45 - 2:45 pm CDT

Identifying Community Assets
Lynne Dupuis, MA, Owner and Consultant, LMDSolutions

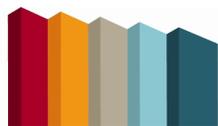


This participatory and inclusive workshop engages the group and leads to a better understanding of community assets, their roles and their responsibilities. We will introduce efficient communications and processes that lead to better engagement, planning and effective solutions.

Lynne Dupuis is a bilingual consultant and owner of LMDSolutions. She has become a trusted expert in the field of governance, strategic planning, evaluation procedures and project management. In her previous mandates as Senior planner at the Francophone Planning Entity (RMEFNO), as French Languages Manager for the North-East CCAC and as a consultant for several health care organizations throughout the province, Lynne has gained extensive knowledge on the needs the Francophone population. She has recently ended a 6-year mandate as Chair of the Centre de santé communautaire du Grand Sudbury and is a past member of the board for Family Service Ontario and the Sudbury Counselling Centre. Lynne holds a Master's degree and the theoretical component of an Applied Sociology PhD.

Lynne Dupuis est consultante bilingue et propriétaire de LMDSolutions. Elle est une experte dans les domaines de la gouvernance, de la planification stratégique, des procédures d'évaluation et de la gestion de projet. Dans ses mandats précédents en tant que planificatrice principale à l'Entité de planification francophone (RMEFNO), en tant que gestionnaire des langues françaises pour le CASC du Nord-Est et consultante pour plusieurs organismes de santé de la province, Lynne a acquis une connaissance approfondie des besoins de la population francophone. Elle vient de terminer un mandat de six ans à la présidence du Centre de santé communautaire du Grand Sudbury et a été membre du conseil d'administration de Family Service Ontario et du Centre de counselling de Sudbury. Lynne est titulaire d'une maîtrise et de la composante théorique d'un doctorat en sociologie appliquée.

3:45 - 4:45 pm EST
2:45 - 3:45 pm CDT



GREATER SUDBURY PUBLIC LIBRARY

BIBLIOTHÈQUE PUBLIQUE
DU GRAND SUDBURY

Diversifying Your Collections: Community-Led Collection Development in Practice

Mette Krüger, Coordinator of Public Services, Greater Sudbury Public Library
Mary Searle, Coordinator of Library Collections, Greater Sudbury Public Library

When an opportunity came knocking at the Greater Sudbury Public Library to expand its collection development practices to meet the needs of the Chinese population, we channeled the values and lessons learned from the Community-Led Libraries Toolkit and said “bring it on!” In this session, participants will hear from library staff about both the challenges and opportunities in transitioning from traditional to community-led collection development practices.

Mette Krüger is the Coordinator of Public Services at Greater Sudbury Public Library where she oversees circulation services, reference services, Homebound services, and Inter Library loans. Working in the downtown branch of the 13-branch library system affords Mette the opportunity to meet a diversity of patron needs with an emphasis on inclusion and equitable access to services.

Mary Searle is the Coordinator of Library Collections at Greater Sudbury Public Library where she oversees acquisitions, cataloguing, ordering, and processing. Working behind the scenes allows Mary the opportunity to implement changes that affect the entire system of GSPL for the improvement of equitable access for all our patrons.

4:45 - 5:00 pm EST
3:45 - 4:00 pm CDT

Closing

Host
Hôte



Ontario Library Service – North
Service des bibliothèques de l'Ontario – Nord

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